

# **Klash Computers©**

**( (DATE) )**

(Client & Vendor Terms & Expectations Agreement)

## **1. Summary Of Agreement**

**1.1.** This agreement between "Klash Computers", the vendor and \_\_\_\_\_, the client outlines both parties' expectations and terms during the transaction process.

## **2. Client/Vendor Expectations**

**2.1.** As the vendor, we will not guarantee that the work will always be error free**(4.1)**, however we will try our best to correct any errors that may occur during the order.

**2.2.** As the client, you agree to pay in full for all services provided by the vendor. You agree to review the estimate before agreeing to the vendor to carry out the order.

more details in the Payment Process Section**(3)**.

## **3. Payment Process**

**3.1.** As the vendor, we are responsible for providing the customer with an estimate of the order. We are also responsible for providing the customer with an invoice after the client has agreed to continue with the order**(3.2)**.

**3.2.** As the client, you are responsible to review the estimate and give us the "Agreement" to proceed with the order, As the client you understand your order will not be worked on until the vendor receives the.

**3.3.** As the client, you understand that you have to pay for the order within the timeframe given on the invoice, if the order isn't paid after the due date given on the invoice, the vendor will start adding 2% compounding interest to the total amount every month.

## **4. Liability**

**4.1.** As the client, you understand that the vendor cannot guarantee that the orders will always be error free, cannot be held liable by the client for damages but as the vendor we will make every possible effort to try to replace the broken piece of equipment with something equivalent to the broken part.

The vendor is also not liable for any sort of incomplete artwork along with any missing invoices/estimates if none were provided during the transaction.

**4.2.** As the client you are responsible for contacting the vendor if you have not received an estimate or invoice within the expected timeframe.

## **5. Procedure For Revoking The Agreement**

**5.1.** In order for the vendor to revoke the agreement they must state the reason why the vendor wants to revoke the agreement.

The vendor is responsible to let the client know that everything in the agreement is void until the client & vendor have signed another agreement.

**5.2.** In order for the client to revoke the agreement they must state to the vendor that they would like to be removed from the agreement. When revoked, everything in the agreement is void until the client & vendor have signed a new agreement.

**By Signing Below, both the client and vendor agree to the terms of the agreement effective immediately after signature. Both parties MUST receive a copy of the signed agreement.**

Clients Signature \_\_\_\_\_

Vendor's Signature \_\_\_\_\_